Best Practices for Deposition Witness Preparation

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Importance of Deposition Testimony

- Continuing trend in decline in number of civil trials:
 - various statistics identifying the so called "vanishing civil trial"
 - one statistic calculated .57% of federal civil cases between 2018-2022 were resolved via trial
- As most civil cases do not go to trial, depositions are critical for obtaining better dispositive motion and/or settlement outcomes
- For cases that go to trial, deposition testimony can help or undermine your case





Preparation is Key

"By failing to prepare, you are preparing to fail."

-Benjamin Franklin

"Good fortune is what happens when opportunity meets with planning."

-Thomas Edison





Cases That End Up At Trial

- Some attorneys use the strategy of keeping their controlled witnesses' testimony secret, saving it for trial so
 - This strategy leads to preparing your own witness only for defensive testimony without preparation for getting your client's story/theme out

- Potential Problem:
 - Witness becomes unavailable:
 - death, disability, change of circumstances, no longer your client's employee, moves beyond the reach of a trial subpoena, or otherwise becoming uncooperative





Cases That Are Disposed Before Trial

1. Dispositive motions

2. Settlements

 In both situations it is important to get your client's story/theme out via testimony to show the strengths of your case







Obstacles to Testifying at Depositions

Obstacles:

- Personality Obstacles issues with demeanor, tone, or anything unrelated to the case facts that can be off-putting
- Fact Obstacles testimony that may cause unnecessary risk including answers to reptile questions
- Communication Obstacles struggle to understand and answer questions
- Emotional / psychological obstacles





Obstacles to Testifying at Depositions

Obstacles – Lack of Preparation

- Familiarity with:
 - Discovery responses
 - Documents produced in discovery
 - Past deposition testimony
 - Safety policies
 - Federal regulations





Work with witnesses to avoid mistakes:

- Think they need to defend their position
- Guess / speculate
- Anticipate attorney questions (<u>research your own witnesses</u>)
- Over answering
- Answer questions that are confusing / don't understand
- Argue with opposing counsel / avoid becoming frustrated





Countering Plaintiff Narratives

Example:

- Driver was tired / should not have been driving
 - Lack of breaks
 - Drinking / eating habits
 - Sleep
 - Consumption of medications (prescribes or over-the-counter)





Countering Plaintiff Traps

- Identifying words in plaintiff questioning that raises red flags (always, should have, wouldn't you agree that, or any questions that requirement agreement with an absolute rule)
- Keep answers short except when you shouldn't identify topics / issues that can't be answered with yes/no response as it oversimplifies complex issues or responses to reptile questions
- Avoid speaking during long pauses
- Use attorney objections to identify questions that are problematic
- Avoid temptation to answer confusing questions or to speculate because they feel unknowledgeable if they don't
- Witness has control! (wait to respond, ask for clarification, take frequent breaks)





Witness Goals:

- Witness must understand their role in the case and deposition
- Determine message you want the jury to hear about your company
- Educate witness that deposition is not a conversation and they do not need to please or convince the plaintiff attorney
- Witness must know the subject matter
- Witness must not become defensive if plaintiff counsel is critical of them and/or their employer
- Practice responding to reptilian questions and other questions criticizing their own and their company's actions





Sample reptile questions:

- Wouldn't you agree that safety is the top priority at your company?
- Wouldn't you agree that your employee's actions needlessly endangered the public?
- Wouldn't you agree that all accidents are preventable?
- Wouldn't you agree that the violation of your safety guidelines can lead to catastrophic results?





Witness Goals:

- Witness must understand issues related to attorney/client privilege
 - Relatedly, witness must also have response for how they prepared for deposition
- Witness must understand the standard of care reasonableness does not mean what you should have done or could have done better in hindsight





Witness Preparation Sessions

Preparing witnesses

Avoid lengthy witness preparation sessions.

- Conduct three sessions over several weeks prior to deposition to prepare witnesses:
 - **Session 1**: Introduction to Deposition 101
 - Session 2: Half-Day Focus on strategy, avoiding plaintiff traps, begin depo practice
 - **Session 3**: Half-Day Review of session 2, videotaping of deposition and assessment

** Key is practice, practice, and practice!





Witness Preparation Sessions cont'd.

- Be a critical thinker but also a critical listener explore every relevant comment you hear from your witness during preparation sessions
- Coach witness about body language, facial expressions, & other actions especially if deposition will be video recorded
 - Power of video both at trial and nowadays via links for summary judgment motions





Work Product

According to the prevailing law, the substance of a trial consultant's advice is highly-protected opinion work product.

 In re Cendant Corp. Securities Litigation, held that the advice of a non-testifying trial consultant hired to assist a witness in preparing for testifying at deposition was highlyprotected opinion work product; however, certain limited facts were discoverable, including that a consultant was hired.





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