

<b>Slide #</b>	<b>Title of Slide</b>	<b>Presenter of Content</b>	<b>Follow up Contribution</b>	<b>Time</b>
1	Understanding the SaaS Deal (Pt. 3) – What if Something Goes Wrong? Understanding Remedies and Limitations	Eric - to introduce ACC and presenter bios		12:00-12:05
2	Agenda / Intro	Dirk		
3	Disclaimer (if Eric does not cover)	Dirk		
5	Warranties	Bea		12:04-12:07
6	Warranties – Vendor	Bea		12:07-12:10
9	Service Level Agreements / Support	Dirk		12:10-12:13
7	Warranties – Customer	Dirk		12:13-12:16
8	Warranty Disclaimers	Dirk		12:16-12:19
10	Limitation of Liability – Liability Type	Jacob		12:19-12:23
11	Limitation of Liability – Liability Caps	Jacob		12:23-12:27
12	Limitation of Liability – Secondary & “Super” Caps	Michael		12:27-12:31
13	Limitations of Liability vs. Indemnification	Michael		12:31-12:35
14	Scope of Indemnity	Michael		12:35-12:38
15	Carve Outs and Carve Ins	Bea		12:38-12:41
16	Carve Outs and Carve Ins (2)	Bea		12:41-12:44
17	Suspension Rights in SaaS Agreements	Dirk		12:44-12:48
18	Termination Rights in SaaS Agreements	Jacob		12:48-12:53
19	Choice of Law – Enforceability of Selection	Michael		12:53-12:57
20	Questions?		All (if time permits)	12:57-1:00